

2009 YEAR END REPORT - BYLAW SERVICES BRANCH

	B. MONETTE	R. BLOSS	J. HARDER	M. WILKINSON	E. EL-CHANTIRY	S. QADRI	A. CULLEN	R. CHARELLI	G. HUNTER	D. DEANS	M. BELLEMARE	G. BEDARD	J. LEGENDRE	D. HOLMES	C. LEADMAN	M. M'RAE	C. DOUGET	P. HUMÉ	R. JELLETT	D. THOMPSON	G. BROOKS	S. DESROCHES	P. FELTMATE	TOTALS 2009	2008 YEAR END COMPARISON	VARIANCE	
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23				
Animals	743	494	694	357	399	415	581	876	782	722	536	1060	957	768	566	795	444	590	523	425	353	289	597	13,966	13,411	4%	
Care of Streets	91	72	104	71	48	62	92	116	75	99	70	172	91	117	148	144	73	113	117	44	55	93	58	2,125	2,941	-28%	
Fences	28	14	16	34	6	42	19	36	9	16	14	24	29	10	36	22	16	26	28	5	6	28	19	483	387	25%	
Firearms	2	1	1	3	5	0	0	0	0	0	1	0	1	1	0	0	0	0	1	2	3	0	1	22	19	16%	
Fireworks	14	13	10	13	10	11	5	29	8	13	8	41	17	9	6	9	9	12	13	4	3	11	20	288	181	59%	
Graffiti	23	35	48	6	7	2	21	24	30	25	60	420	35	581	82	50	151	37	3	1	2	3	44	1,690	1,106	53%	
Junk Mail	0	1	7	2	1	0	0	1	2	0	1	0	1	3	4	0	2	1	1	0	0	2	3	32	52	-38%	
Licensing	118	72	27	33	9	15	44	40	49	73	58	173	126	204	80	22	95	133	71	42	27	83	29	1,623	1,540	5%	
Noise	398	305	337	205	125	255	629	734	541	497	383	2507	676	1794	731	659	836	473	275	106	138	204	350	13,158	11,930	10%	
Open Air Fire	1	2	2	0	6	4	2	4	0	4	1	2	0	8	2	2	0	2	6	6	6	1	2	63	44	43%	
Parking	618	440	685	439	99	287	1106	1656	941	1012	1154	3162	1455	4019	1838	1271	1903	1512	473	56	100	531	640	25,397	24,344	4%	
Parks	89	73	53	83	31	73	71	123	68	76	66	88	109	43	68	87	53	56	48	39	78	57	99	1,631	1,679	-3%	
Property Standards	257	217	210	176	118	141	383	368	279	291	227	1297	411	861	514	525	443	484	218	168	178	151	232	8,149	8,834	-8%	
Signs	139	72	115	92	159	73	43	180	97	84	36	55	39	87	35	56	36	137	119	58	81	83	154	2,030	2,200	-8%	
Smoking Public Place	4	0	0	2	1	0	9	4	4	7	6	25	9	27	7	13	10	6	1	0	0	2	2	139	145	-4%	
Smoking Workplace	2	1	4	1	1	3	3	5	1	5	3	9	3	19	7	5	3	16	0	1	2	0	1	95	143	-34%	
Taxis																								590	590	564	5%
Trees	1	7	0	0	3	4	5	9	2	3	0	7	6	6	8	10	7	3	1	2	1	2	3	90	31	190%	
Water	0	0	0	0	0	0	0	1	2	0	0	1	1	0	1	0	0	0	1	0	1	2	0	10	27	-63%	
Zoning Enforcement	71	91	61	45	46	48	55	91	90	78	58	138	74	83	98	85	99	80	69	62	44	59	94	1,719	1,536	12%	
Grand Total	2599	1910	2374	1562	1074	1435	3068	4297	2980	3005	2682	9181	4040	8640	4231	3755	4180	3681	1968	1021	1078	1601	2348	590	73,300	71,114	3.1%

Overall Increase

Alternate Response	<u>2009</u>	<u>2008</u>
# of RFS Remedied Through Alternate Response:	5676	5560
% of RFS Remedied Through Alternate Response:	7.7%	7.8%
# of RFS That Required Officer Follow Up:	308	169

The statistics published in this report are accurate on the day that they were produced. Due to ongoing investigations and internal data quality control efforts, this information is subject to change, including addition, deletion and reclassification of any and all data.